

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicant: Norbert Miller et al.  
Serial No: 09/769,829  
Filed: 1/24/2001  
Title: Method for the Automation of Allocation Processes for Products and/or  
Services  
Examiner: Michael J. Fischer  
Art Unit: 3689

**Commissioner for Patents**  
**Alexandria, VA 22313-1450**

AMENDMENT

In response to the office action dated 9/2/2010, please amend the instant application as follows:

IN THE CLAIMS:

The claims are amended as shown in the attached marked-up complete list of claims.